



# Mitt Technology

• Computer Repairs & Upgrades • Ecommerce Web Design • Database Development •

## Computer & Network Repair & Installation Service Waiver

This form authorizes a Mitt Technology technician to examine, repair and/or install computer hardware, software, networking cable and/or networking hardware in order to resolve computer and/or networking problems, new installations and reconfigurations reported or requested by computer user(s).

Without the express consent of a departmental manager, company owner or computer support coordinator, the Mitt Technology technician will create diagnosis, repairs and/or installation(s) if a problem appears to be software related.

If the Mitt Technology technician has traveled to the end users location and this permission has not been provided a one hour minimum fee of \$85 will still apply.

If a problem is diagnosed as a Local Area Network problem any work that is done to further investigate and/or resolve this problem will be billed from this point forward at the rate of \$115 per hour.

As the departmental manager, company owner or computer support coordinator, I hereby authorize Mitt Technology technician(s) to diagnose, repair and/or install software, hardware and/or Local Area Network as they relate to a purchase and/or repair request filed by a member of this company and release Mitt Technology of any liability related to any and all previously or newly installed software related problems.

Company: \_\_\_\_\_ Date: \_\_\_\_\_

Owner: (Print) \_\_\_\_\_, (Signature) \_\_\_\_\_

CSC: (Print) \_\_\_\_\_, (Signature) \_\_\_\_\_

DM: (Print) \_\_\_\_\_, (Signature) \_\_\_\_\_

Additional copies of this form are available by visiting us online at <http://www.MittTechnology.com/repairs.htm> or by calling (630)479-1575 and requesting that a Computer & Network Repair & Installation Service Waiver be faxed or emailed to you.